

# Clearer tenant communication for every building size.

Replace WhatsApp, email, and calls with AI powered tickets and announcements that help residents find answers and reduce unnecessary tickets.

# Less chasing, clearer updates

Housing teams get many repeated requests, and some only need a quick answer. Sicket helps tenants get answers faster, prevents unnecessary tickets, and keeps residents better informed.

## Where workloads grow

- Long waits for updates
- Repeated questions
- No clear ownership

## What changes with Sicket

- One place for follow-up
- Less back-and-forth
- Faster, clearer communication

## Main features



Structured tenant tickets



AI-assisted intake



Duplicate and pattern detection



Announcements & Newsletters



News & Updates



Knowledge Base New

#56NQ37

Resolved

### Water leak under kitchen sink

Water is leaking from the pipe below the kitchen sink. This started happening...

🔧 Plumbing • 101 First floor apartment • 👤 T. de Rijk

MEDIUM

New Knowledge Base

## A new Knowledge Base for useful information

Publish trusted answers once, and Sicket suggests them before a ticket is submitted. Available per building or organization wide, helping residents find answers faster.

What to do if you lose your keys

🔑 AI Category: Access & Security

# Reducing workloads with AI ✨



## AI Pattern Detected

Repeated kitchen plumbing reports mentioning leaking pipes under sinks.

Sicket uses AI for practical housing communication tasks: reducing duplicate work, improving intake quality, and helping teams respond with more context.



## Better communication workflows

Sicket uses AI to reduce repetitive work while keeping staff in control. It suggests, groups, and summarizes; it never replaces review or permissions.

### 01 Smarter ticket intake

Residents provide detailed information, while AI suggests relevant knowledge base entries, announcements, and similar tickets before the ticket is submitted.

### 02 Transparent ticket follow up

Residents can track ticket progress, status updates, and communication in one place without relying on scattered emails or calls.

### 03 Centralized building updates

Announcements, maintenance notices, and important updates stay organized in one place, helping residents stay informed without repeated follow up.

## Built for privacy, accountability, and operational trust

Housing communication touches residents, buildings, and sensitive service history. Sicket is designed to keep that work structured, permissioned, and easier to govern as you grow. For more information, visit our Trust & Legal pages.

# One place for tenant requests, updates, and answers.

Sicket helps owners and landlords replace scattered resident messages with structured tickets, clearer building updates, and practical AI suggestions before unnecessary tickets are created.

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## Owners

Portfolio overview, building scope, people, analytics, billing, and communication controls.

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## Landlords

Assigned-building workflows for tickets, announcements, newsletters, QR join requests, and tenant follow-up.

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## Tenants

Simple ticket creation, suggested answers, community visibility, and clear status updates.



## Book a demo

[sicket.app/contact](https://sicket.app/contact)

[hello@sicket.app](mailto:hello@sicket.app)